

General Manager's Report December 14, 2009

FEDERAL UPDATE

Oral Presentation by Rich Gold, Jeff Boothe and Julie Minerva of Holland and Knight.

STATE UPDATE

On December 8, the Assembly Transportation Committee field hearing "The Future of Transit in California" was held at RT's administration building to address California's public transit funding crisis. The hearing brought together policymakers with transit providers and advocates to address how cuts to transit funding affect not only transit providers' ability to serve their communities, but also their ability to comply with and assist state efforts to reduce greenhouse gases and adopt smart-growth planning measures, in accordance with landmark measures AB 32 and SB 375 that have been signed into law.

The main message focused on the fact that the demand for public transit services in California has reached record-breaking levels and at the same time, California's budget dilemma has led to unprecedented diversions of transit-dedicated funding, including the elimination of the only ongoing source of funding for day-to-day transit operations. This leaves California as one of only 15 states in the nation that does not provide direct funding for transit operations.

The other speakers, besides me, included Jim Gleich, Deputy General Manager, Alameda-Contra Costa Transit District; Gregg Albright, Deputy Secretary for Transportation, Business, Transportation and Housing Agency; Gordon Garry, Director of Research and Analysis, Sacramento Area Council of Governments and Rebecca J. Long, Senior Legislative Analyst, Metropolitan Transportation Commission.

Assembly Transportation Committee Chair Mike Eng, Assembly Member 49th District, said in his closing remarks that he was impressed and pleased with the testimony and discussion and that these hearings are seen as an early significant step towards identifying solutions to California's transit funding crisis.

PARK-PAY-AND RIDE PROGRAM

Effective Friday, January 1, 2010, RT will impose a \$1 parking fee at the Watt/I-80, Watt/I-80 West and Roseville Road light rail stations. In order for the implementation of the pilot Park-Pay-and-Ride program to go smoothly, RT staff will implement a Customer Assistance Program from 6 a.m. to 9 a.m. to demonstrate the parking payment kiosks, answer questions and sell monthly passes on Monday, December 14 (Watt/I-80 Station); Tuesday, December 15 (Watt/I-80 West Station); Wednesday, December 16 (Roseville Road Station); and Thursday, December 17 (Roseville Road Station).

MONTHLY PERFORMANCE REPORT (OCTOBER 2009)



Key Performance Report

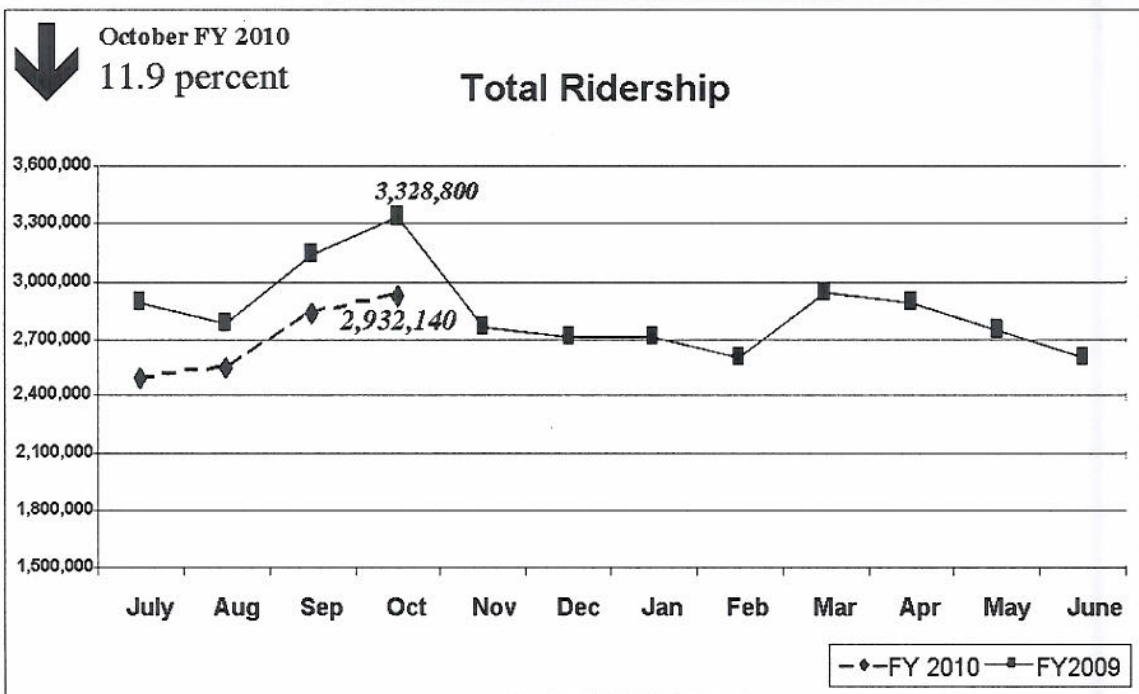
December 14, 2009

Mike Wiley, General Manager/CEO

CSG Projects #8 - October 2009 - PP - Key Performance Report for Quarterly Mgt Mtg.ppt



FY 2010 – Key Performance Report





FY 2010 – Key Performance Report

1 st Six Months	JUL	AUG	SEP	OCT	NOV	DEC
FY 2010	2,504,902	2,542,035	2,840,112	2,932,140		
FY 2009	2,892,900	2,778,400	3,133,900	3,328,800	2,760,600	2,707,200
Change	(13.41%)	(8.50%)	(9.37%)	(11.91%)		

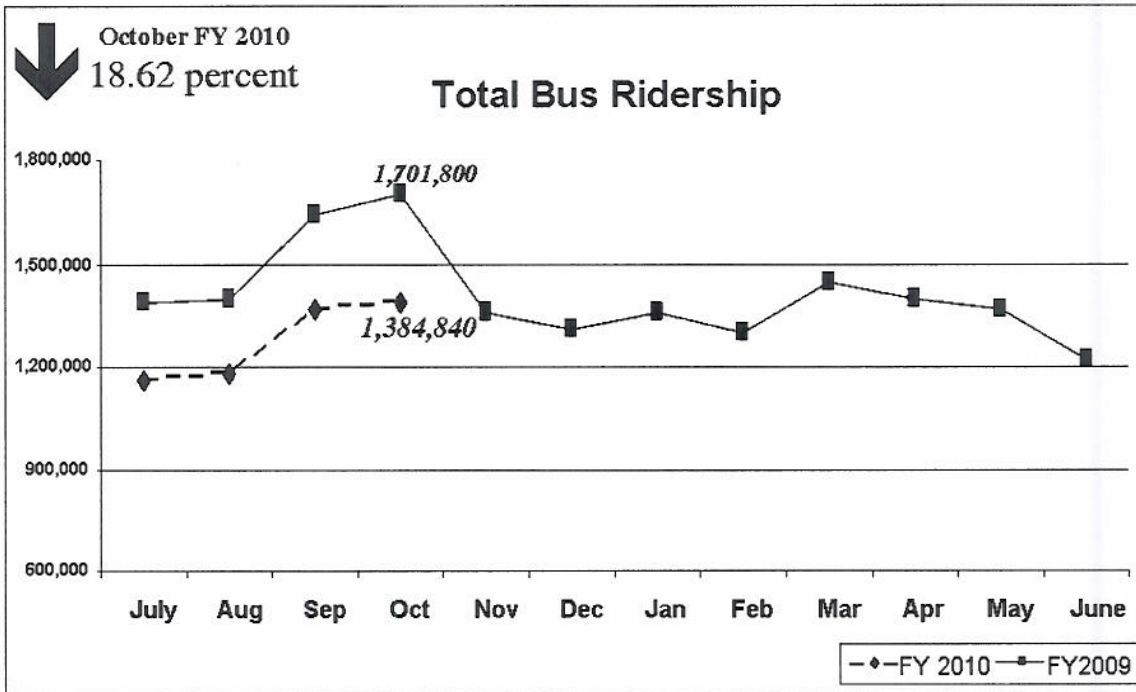
TOTAL RIDERSHIP

2 nd Six Months	JAN	FEB	MAR	APR	MAY	JUNE
FY 2010						
FY 2009	2,703,400	2,607,600	2,933,100	2,882,600	2,743,300	2,595,200
Change						

YTD	
FY 2010	10,819,189
FY 2009	12,134,000
Change	(10.83%)



FY 2010 – Key Performance Report





FY 2010 - Key Performance Report

1 st Six Months	JUL	AUG	SEP	OCT	NOV	DEC
FY 2010	1,162,502	1,182,135	1,366,812	1,384,840		
FY 2009	1,388,300	1,392,000	1,645,000	1,701,800	1,356,500	1,309,400
Change	(16.26%)	(15.07%)	(15.07%)	(18.62%)		

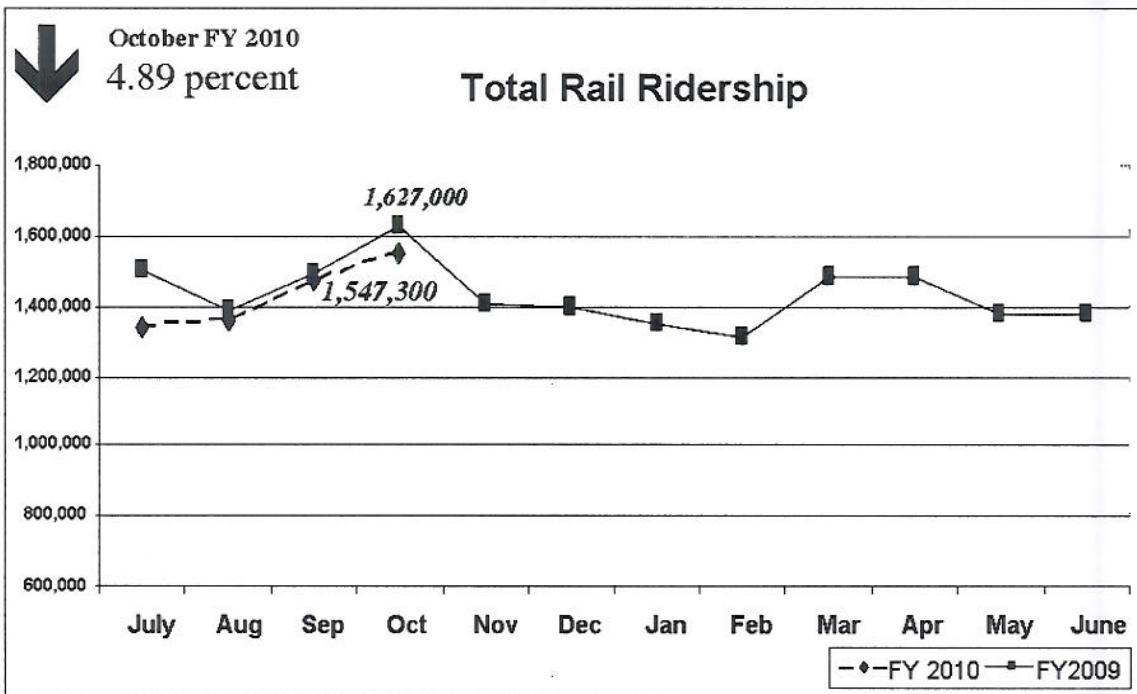
TOTAL BUS RIDERSHIP

2 nd Six Months	JAN	FEB	MAR	APR	MAY	JUNE
FY 2010						
FY 2009	1,358,900	1,294,000	1,447,300	1,396,600	1,366,100	1,217,800
Change						

YTD	
FY 2010	5,096,289
FY 2009	6,127,100
Change	(16.82%)



FY 2010 - Key Performance Report





FY 2010 - Key Performance Report

1 st Six Months	JUL	AUG	SEP	OCT	NOV	DEC
FY 2010	1,342,400	1,359,900	1,473,300	1,547,300		
FY 2009	1,504,600	1,386,400	1,488,900	1,627,000	1,404,100	1,397,800
Change	(10.78%)	(1.91%)	(1.04%)	(4.89%)		

TOTAL RAIL RIDERSHIP

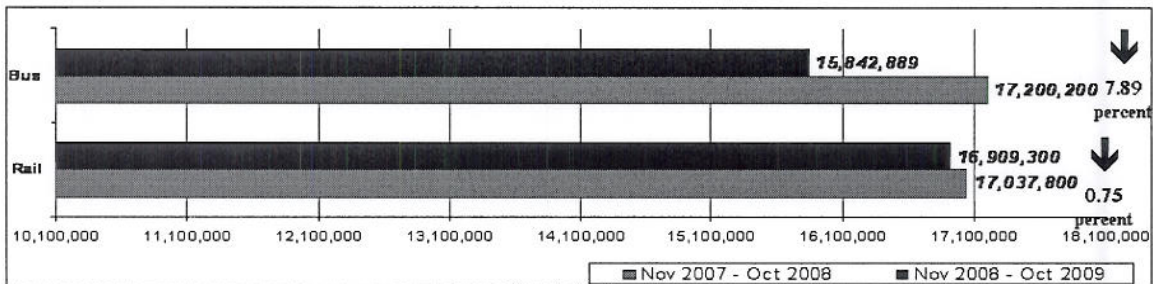
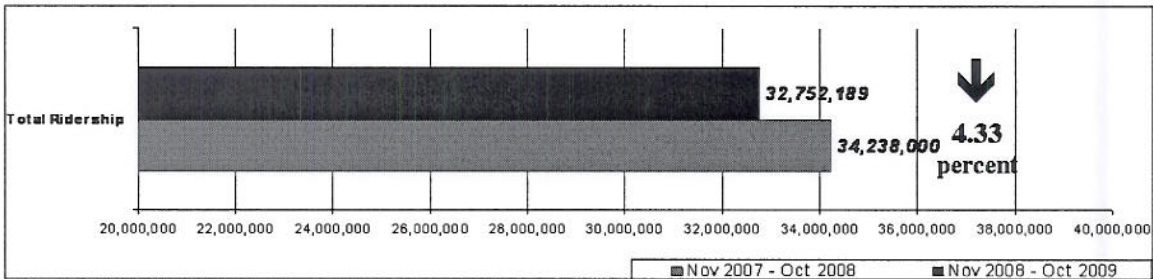
2 nd Six Months	JAN	FEB	MAR	APR	MAY	JUNE
FY 2010						
FY 2009	1,344,500	1,313,600	1,485,800	1,486,000	1,377,200	1,377,400
Change						

YTD	
FY 2010	5,722,900
FY 2009	6,006,900
Change	(4.72%)



FY 2010 - Key Performance Report

ROLLING YEAR
November - October





FY 2010 - Key Performance Report

Fare Recovery Ratio

	OCTOBER	YTD Goal	YTD
FY 2010	23.9%	30.7%	24.9%
FY 2009	24.0%	23.9%	24.4%
Variance	(0.1%)	6.8%	0.5%

Cost Per Passenger

	YTD	YTD Goal	Variance
FY 10 Bus	\$5.39	\$5.16	4.5%
FY 10 Light Rail	\$2.91	\$2.83	2.8%

Passenger Per Revenue Hour

	YTD	YTD Goal	Variance
FY 10 Bus	23	25	(6.5%)
FY 10 Light Rail	78	78	0.0%

Mean Distance Between Service Calls (miles)

	YTD	YTD Goal	Variance
FY 10 Bus	10,383	8,500	22.2%
FY 10 Light Rail	23,744	15,000	58.3%



FY 2010 - Key Performance Report

Light Rail Fare Evasion

	OCTOBER	YTD
% of Passengers Inspected	9.92%	11.58%
Passengers Cited without Proper Fare <small>Data from SRTD Transit Officers</small>	1,424	4,908
% of Fare Evasion <small>Fare Evasion Citations/Passengers Inspected</small>	.92%	.74%

Customer Advocacy Report

	OCTOBER	YTD
# of Customer Contacts	1,063	4,806
# of PSRs <small>Passenger Service Reports processed from contacts</small>	80	377
# of Security Related Customer Reports	13	25
% Security Related Customer Contacts	1.22%	.51%



FY 2010 - Key Performance Report

System Crime Statistics



	OCTOBER	YTD
Reported Crimes <small>Data from RTPS Officers and Deputies</small>	42	204
Crimes per Thousand Boarding Passengers <small>No. of Crimes/Total Ridership</small>	.014	.018



FY 2010 - Key Performance Report

Employee Availability

Description	October 2009	October 2008	Change	Annual Goal
Management & Confidential	233.58	234.62	(1.04)	235 days
AEA	234.45	231.53	2.92	230 days
IBEW 1245	226.24	224.45	1.79	225 days
Transit Officer & Clerical (ATU)	204.43	219.10	(14.67)	210 days
Bus & Rail Operators (ATU)	208.99	205.56	3.43	209 days
ATU 256 (All Groups)	208.95	206.79	2.16	
AFSCME	224.23	230.44	(6.21)	225 days
All RT	218.47	216.83	1.64	223 days

RT MEETING CALENDAR

Regional Transit Board Meeting

*Tentative 2010 Board Calendar – Not Confirmed until after December 15, 2009

January 11, 2010*
RT Auditorium
6:00 P.M

January 25, 2010*
RT Auditorium
6:00 P.M

February 8, 2010*
RT Auditorium
6:00 P.M

Executive Committee Meetings for 2010
will be approved and scheduled by the Chair
on an as needed basis.

Mobility Advisory Council

January 7, 2010
RT Auditorium
2:30-4:30 P.M.

February 4, 2010
RT Auditorium
2:30-4:30 P.M.

March 4, 2010
RT Auditorium
2:30-4:30 P.M.

Quarterly Retirement Board Meeting

March 15, 2010
RT Auditorium
9:00 A.M. – Noon

June 14, 2010
RT Auditorium
9:00 A.M. – Noon

September 14, 2010
RT Auditorium
9:00 A.M. – Noon

December 16, 2010
RT Auditorium
9:00 A.M. – Noon

October 2009 FY 2010 - Key Performance Report

Management Notes:

The District's operating expenditures are slightly overstated and consequently trending over budget. RT anticipates an offset in savings through budget adjustments with the implementation of a new cost allocation model that will shift approximately \$1 million dollars from operating expenditures to capital. RT's reported operating expenditures through October are over budget by \$1 million and operating revenue is indicating a \$2.5 million deficit.

- The District's fare recovery ratio for the month of October was at 23.9%, compared to the same period last year it is .1% lower. In October, RT's fare revenue was \$2.5 million and is trending below budget by \$1 million. RT staff now anticipate the fare revenue will be below budget for the fiscal year. A detailed review of the budget will be presented to the Board in February 2010. However, staff will be implementing additional internal cost cutting measures to further reduce operating expenditures in an effort to rebalance the budget.
- The effect of California's state employee furlough days continue to impact RT's ridership numbers* for a fourth consecutive month. In 2008, escalated fuel prices helped boost the District's ridership significantly. System wide ridership for the month of October compared to the same period last year has decreased 11%, bus ridership decreased by 18% and rail ridership decreased 4%.
- Although RT's cost per passenger has also been affected by the addition of a third furlough day for state employees, the District's continued focus on cost containment is reflected in the cost per passenger statistics for the month of October. Both bus and rail costs are slightly above budget levels with RT's cost per passenger for bus at \$4.89 and rail service at \$2.60.
- RT's other cost factors (cost per hour/cost per mile) are trending as expected for rail and bus service.
- In the month of October, the District's productivity (passengers per revenue hour) for rail trended as expected and bus (-6.5%) productivity was under the District's goal.
- Both rail and bus service exceeded the District's performance goals for mean distance between service calls in the month of October. Rail service was reported at 19,709 miles between service calls and bus service was reported at 10,117 miles between service calls. RT will continue to monitor the overall performance of the fleet and evaluate potential failure trends.
- RT's on-time performance for bus is at 85.5% is .5% above the goal and rail**is 97.9 (0.9%) service is above the District's goal. This is the first time rail on time performance has been reported as requested by the Board of Directors.
- Completed trips for both rail and bus continue to meet our very high standard.
- The District continues to monitor security statistics from RT's Police Services and Customer Advocacy departments. For the month of October, reported crimes dropped to the lowest level in over a year with 42 reported crimes and the passenger inspection rate was 9.9%. This is a decline in the passenger inspection rate compared to the past four months is due to short staffing because vacation and illness.
- Over the past year the District's year-to-date employee availability has been relatively stable. The past few months have shown improvement in availability and for the first year this year operator availability achieved the District's goal of 209 availability days with ATU gaining 2.16 days in employee availability compared to the same time last year. RT staff will continue to assertively implement the District's attendance program and monitor factors that may influence operator absenteeism such as high levels of unscheduled operator overtime resulting from unfilled operator vacancies. Unscheduled operator overtime can increase the rate of operator absenteeism. Since the January 2004 implementation of RT's employee availability improvement program, the District has gained over 13 days in operator availability which equals in excess of \$1.5 million in savings.

* The District is now using automatic passenger counters effective with the fiscal year 2010 - July 2009 statistics to generate ridership numbers on bus.

** The inclusion of rail statistics is a new addition in management notes for on time performance.



Operating Budget

Year to date expenses have exceeded revenues by \$4 million. Year-to-date total revenues are below budget by \$2.5 million and operating costs are over budget by \$1 million.

In 000's Categories	October 2009			FY 2010 YTD		
	Actual	Budget	Variance	Actual	Budget	Variance
<u>Income</u>						
Fare Revenue	\$ 2,577	\$ 3,598	\$ (1,021)	\$ 10,974	\$ 13,285	\$ (2,311)
Contracted Services	335	314	21	1,274	1,258	16
Other Income	287	345	(58)	1,076	1,382	(306)
Carryover	314	314	-	1,257	1,257	-
Local Subsidy	4,700	4,700	-	18,800	18,798	2
Federal Subsidy	2,643	2,643	-	10,572	10,572	-
Total	10,856	11,914	(1,058)	43,953	46,552	(2,599)
<u>Expenses</u>						
Labor/Fringes	7,793	7,489	(304)	31,164	29,955	(1,209)
Services	1,821	1,948	127	8,035	7,790	(245)
Supplies	774	763	(11)	2,982	3,054	72
Utilities	459	465	6	2,035	1,858	(177)
Insurance/Liability	830	864	34	3,295	3,454	159
Other Expenses	96	205	109	505	821	316
Total	\$ 11,773	\$ 11,734	\$ (39)	\$ 48,016	\$ 46,932	\$ (1,084)
Net Operating Surplus (Deficit)	\$ (917)			\$ (4,063)		
Unfunded Capital Projects				-		
Total Fiscal Result				\$ (4,063)		

Fare Recovery Ratio

Compared to October 2008 the fare recovery ratio for October 2009 decreased by 0.1 percent.

	OCT	YTD	YTD GOAL	VARIANCE
FY2010				
Total Fare Recovery	23.9%	24.9%	30.7%	(5.8%)
FY2009				
Total Fare Recovery	24.0%	24.4%	23.9%	0.5%

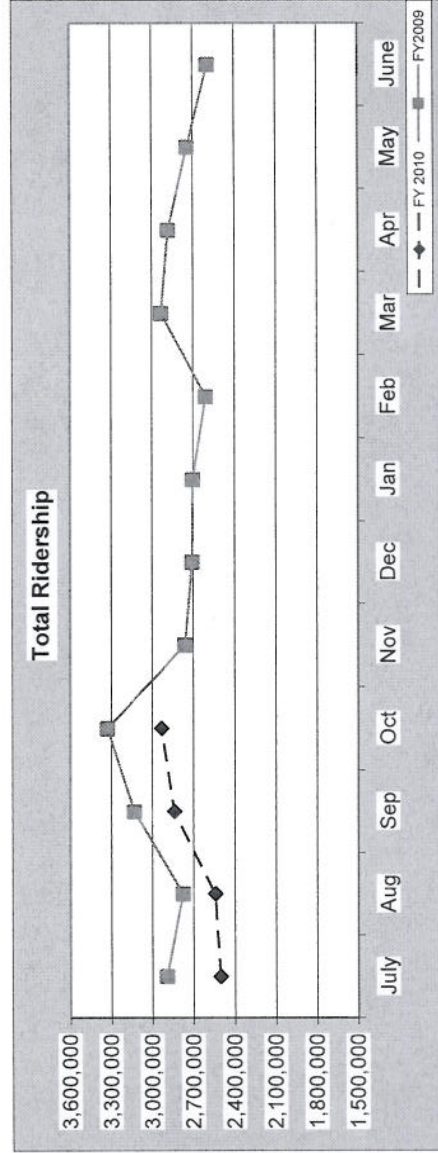
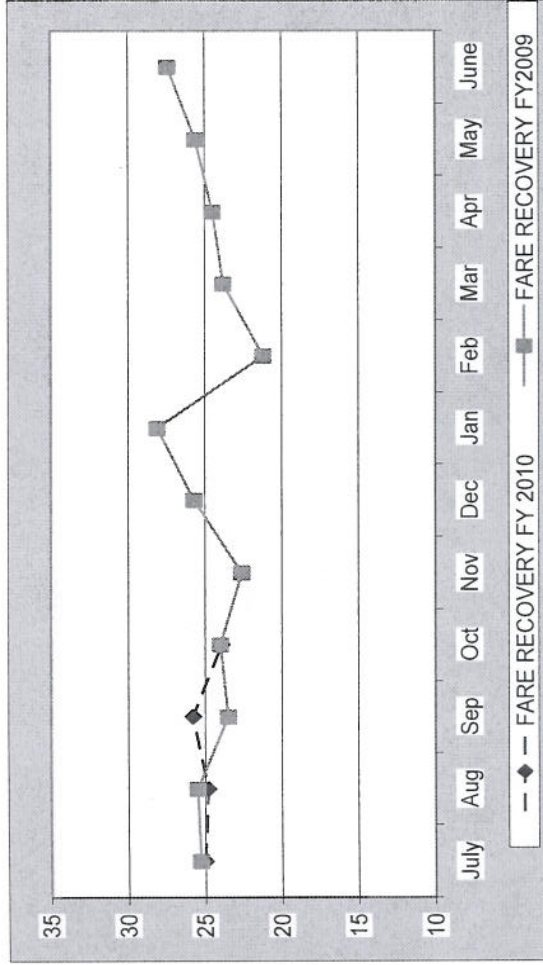
Variance (0.1%) 0.5% 6.8%

	MAY 09	JUNE 09	JULY 09	AUG 09	SEP 09	OCT 09
Total Fare Recovery	25.6%	27.4%	25.0%	24.8%	25.8%	23.9%
Bus Fare Recovery	20.0%	20.8%	18.6%	18.5%	20.1%	18.0%
Light Rail Fare Recovery	35.6%	38.0%	35.6%	35.0%	35.1%	33.8%

Total Ridership

Compared to October 2008, total combined bus and rail ridership for October 2009 decreased by 11.9 percent. Compared to YTD FY2008, YTD FY2010 combined bus and rail ridership increased by 0.9 percent.

	OCTOBER		YTD	
	FY2010	FY2009	OCTOBER	YTD
Total Ridership	2,932,140	2,504,902	2,932,140	10,819,189
Total Ridership Variance	3,328,800	2,542,035	3,328,800	12,134,000
	(11.91%)	2,840,112	(11.91%)	(10.83%)

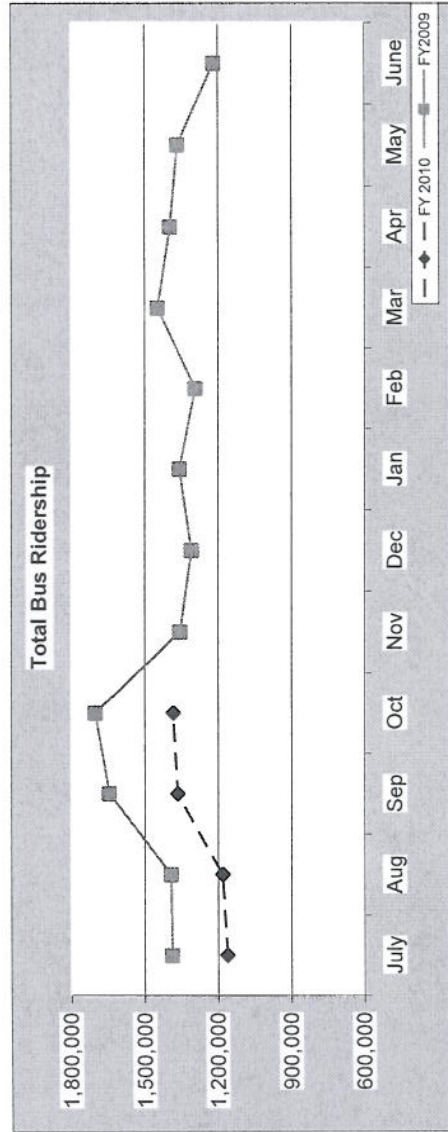


	NOV 08	DEC 08	JAN 09	FEB 09	MAR 09	APR 09	MAY 09
Total Ridership	2,760,600	2,707,200	2,703,400	2,607,600	2,933,100	2,882,600	2,743,300

Bus Ridership

Compared to October 2008, total bus ridership for October 2009 decreased by 18.6 percent. Compared to YTD FY2008, YTD FY2010 bus ridership decreased by 10.2 percent.

	OCTOBER	YTD
FY2010		
Bus Ridership	1,384,840	5,096,289
FY2009		
Bus Ridership	1,701,800	6,127,100
Variance	(18.62%)	(16.82%)

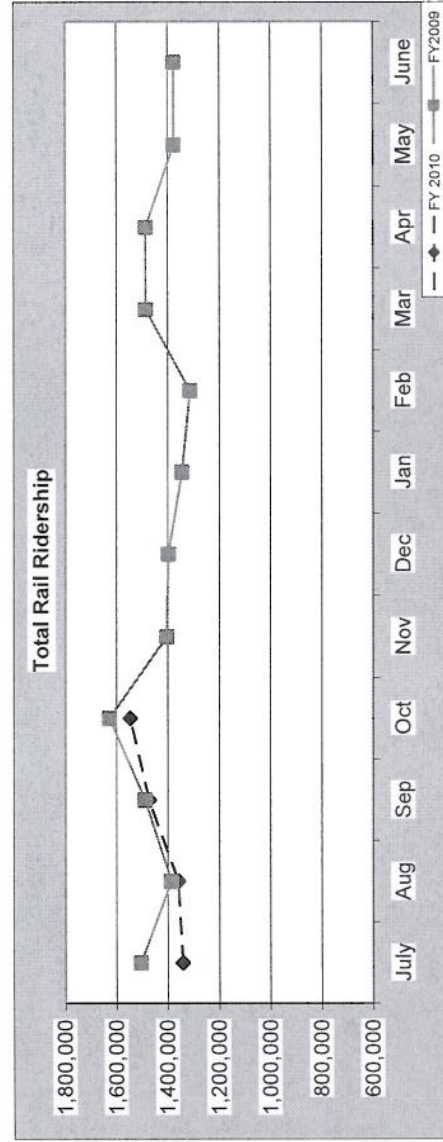


	NOV 08	DEC 08	JAN 09	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09
NOV 08	1,356,500											
DEC 08		1,309,400	1,358,900	1,294,000	1,447,300	1,396,600	1,366,100	1,217,800	1,162,502	1,182,135	1,366,812	1,384,840

Light Rail Ridership

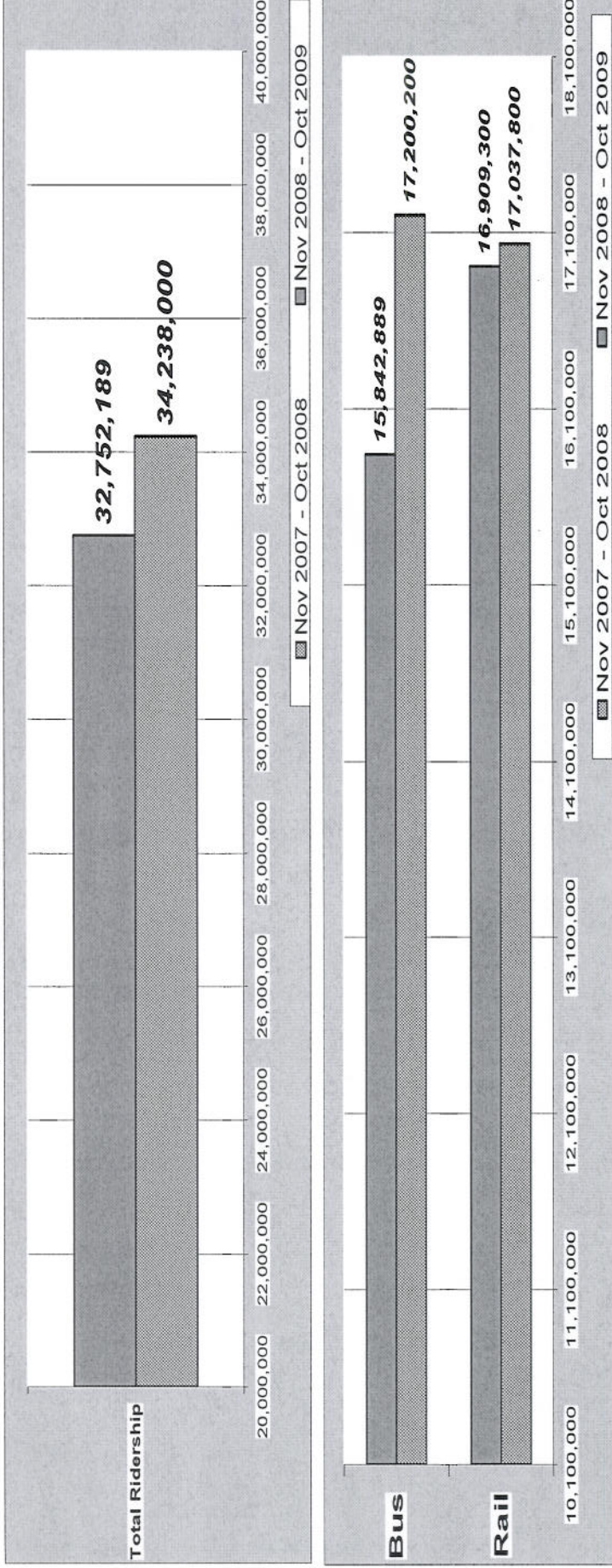
Compared to October 2008, total rail ridership for October 2009 decreased by 4.8 percent. Compared to YTD FY2008, YTD FY2010 rail ridership increased by 13.4 percent.

	OCTOBER	YTD
FY2010		
Rail Ridership	1,547,300	5,722,900
FY2009		
Rail Ridership	1,627,000	6,006,900
Variance	(4.89%)	(4.72%)



	NOV 08	DEC 08	JAN 09	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09
NOV 08	1,404,100											
DEC 08		1,397,800	1,344,500	1,313,600	1,485,800	1,486,000	1,377,200	1,377,400	1,342,400	1,359,900	1,473,300	1,547,300

Rolling Year Ridership Totals



NOV 2008 - OCTOBER 2009

Total Ridership

32,752,189

NOV 2007 - OCTOBER 2008

Total Ridership

34,238,000

(1,485,811)

(4.33%)

NOV 2008 - OCTOBER 2009

Bus Ridership

15,842,889

NOV 2007 - OCTOBER 2008

Bus Ridership

17,200,200

(1,357,311)

(7.89%)

NOV 2008 - OCTOBER 2009

Rail Ridership

16,909,300

NOV 2007 - OCTOBER 2008

Rail Ridership

17,037,800

128,500

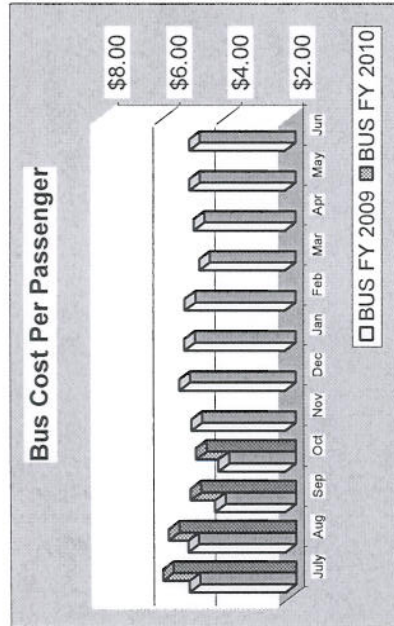
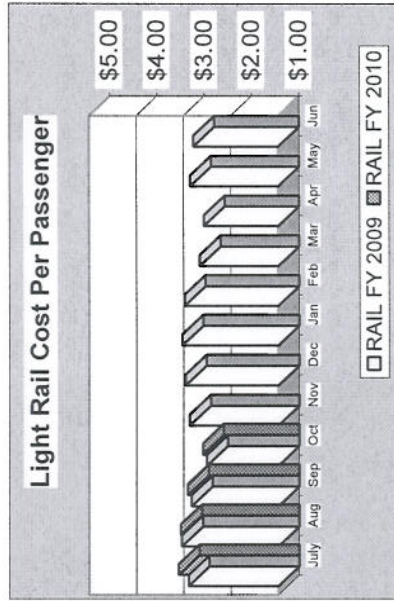
(0.75%)

Change

Variance

	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	June-09	July-09	Aug-09	Sep-09	Oct-09
Total Ridership	2,760,600	2,707,200	2,703,400	2,607,400	2,933,100	2,882,600	2,743,300	2,595,200	2,504,902	2,542,035	2,840,112	2,932,140
Light Rail Ridership	1,404,100	1,397,800	1,344,500	1,313,600	1,485,800	1,486,000	1,377,200	1,377,400	1,342,400	1,359,900	1,473,300	1,547,300
Bus Ridership	1,356,500	1,309,400	1,358,900	1,294,000	1,447,300	1,396,600	1,366,100	1,217,800	1,162,502	1,182,135	1,366,812	1,384,840
Total Ridership	2,795,700	2,507,100	2,451,100	2,573,300	2,833,500	2,991,000	3,236,200	2,716,100	2,892,900	2,778,400	3,133,900	3,328,800
Light Rail Ridership	1,367,900	1,238,600	1,205,300	1,267,400	1,309,200	1,561,600	1,660,500	1,420,400	1,504,600	1,386,400	1,488,900	1,627,000
Bus Ridership	1,427,800	1,268,500	1,245,800	1,305,900	1,524,300	1,429,400	1,575,700	1,295,700	1,388,300	1,392,000	1,645,000	1,701,800

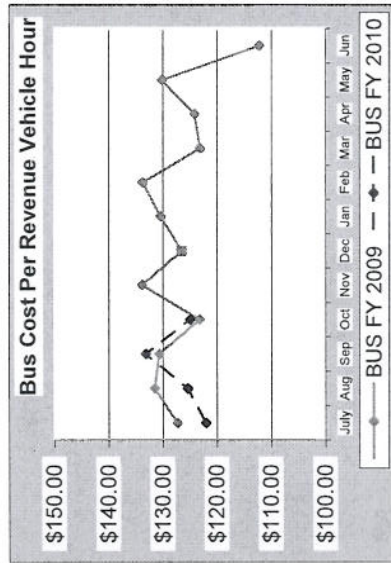
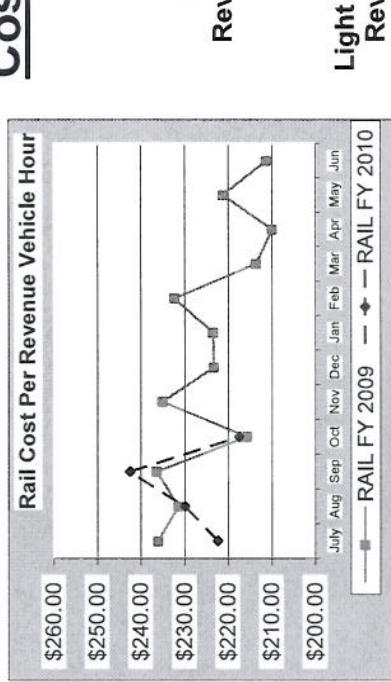
Cost Per Passenger



FY2010	YTD	YTD Goal	Variance
Bus Cost Per Passenger	\$5.39	\$5.16	4.5%
Light Rail Cost Per Passenger	\$2.91	\$2.83	2.8%

	JULY 09	AUG 09	SEPT 09	OCT 09
Bus Cost Per Passenger	\$5.10	\$5.78	\$5.07	\$4.89
Light Rail Cost Per Passenger	\$2.79	\$3.06	\$2.91	\$2.60

Cost Per Revenue Vehicle Hour



FY2010	YTD	YTD Goal	Variance
Bus Revenue Vehicle Hour	\$126.26	\$129.23	(2.3%)
Light Rail Revenue Vehicle Hour	\$227.95	\$221.24	3.0%

	JULY 09	AUG 09	SEPT 09	OCT 09
Bus Revenue Vehicle Hour	\$122.10	\$125.42	\$133.14	\$124.99
Light Rail Revenue Vehicle Hour	\$222.35	\$229.88	\$242.58	\$217.53

Cost Per Revenue Mile

	YTD	YTD Goal	Variance	YTD	YTD Goal	Variance
FY2010 Bus	\$11.31	\$11.65	(2.9%)	2.10	2.26	(7.2%)
FY2010 Light Rail	\$11.78	\$11.44	3.0%	4.05	4.05	0.0%

Passenger Per Revenue Mile

	FY2010	YTD	YTD Goal	Variance
Bus	23	23	25	(6.5%)
Light Rail	78	78	78	0.0%

Passenger Per Revenue Hour

On - Time Performance

	YTD	YTD Goal	Variance	YTD	YTD Goal	Variance
FY2010 Bus	85.7%	85%	0.7%	99.94%	99.80%	.14%
FY2010 Light Rail	98.3%	97%	1.3%	99.75%	99.80%	(.05%)

Completed Trips

Mean Distance Between Service Calls (miles)

	FY2010	YTD	YTD Goal	Variance
Bus Mean Distance Between Service Calls	10,383	8,500	8,500	22.2%
Light Rail Mean Distance Between Service Calls	23,744	15,000	15,000	58.3%

	NOV 08	DEC 08	JAN 09	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09
Bus Mean Distance Between Service Calls	10,515	10,496	12,036	11,411	9,476	9,632	9,987	11,830	9,936	12,144	13,442	10,117
Light Rail Mean Distance Between Service Calls	26,246	23,303	71,035	23,292	19,553	30,249	19,729	21,085	17,085	35,519	22,664	19,709

Light Rail Fare Evasion

FY2010 YTD

% of Passengers Inspected
Passengers Cited without Proper Fare

11.58%
4,908

Data from SRTD Transit Officers

.74%

% of Fare Evasion
 Fare Evasion Citations/Passengers Inspected

	NOV 08	DEC 08	JAN 09	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09
% of Passengers Inspected	8.98%	8.55%	12.44%	11.15%	11.78%	10.81%	8.98%	12.64%	12.24%	13.46%	11.01%	9.92%
Passengers Cited without Proper Fare	1,568	1,195	1,512	1,708	1,624	1,791	948	1,175	1,014	1,209	1,261	1,424
% of Fare Evasion	1.24%	.99%	.90%	1.16%	.92%	1.11%	.76%	.67%	.61%	.66%	.77%	.92%

System Crime* Statistics

*System crime data based on RTPS reports and reports obtained in cooperation with surrounding law enforcement agencies that are felony and misdemeanor crimes and does not include citations for infractions. Examples of felony crime on RT system are assault, robbery, burglary, assault with a weapon, auto theft, false impersonation, felony vandalism, burglary, and misdemeanor crime examples are battery, petty theft, misdemeanor vandalism, trespassing.

FY2010 YTD

204

Reported Crimes

Crimes per Thousand Boarding Passengers

No. of Crimes/Total Ridership

.018

	NOV 08	DEC 08	JAN 09	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09
Reported Crimes	50	44	53	54	74	64	63	46	46	52	64	42
Crimes per Thousand Boarding Passengers	.018	.016	.019	.020	.025	.022	.022	.017	.018	.020	.022	.014

Customer Advocacy Report

FY2010 YTD

4,806

of Security Related Customer Reports

25

of PSRs Passenger Service Reports processed from contacts

377

% of Security Related Customer Contacts

0.51%

FY2010 YTD

	NOV 08	DEC 08	JAN 09	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09
# of Customer Contacts	1,212	1,391	1,496	1,119	1,204	1,195	1,145	1,184	1,166	1,217	1,363	1,063
# of PSRs	67	114	81	79	77	87	84	103	91	101	105	80
# of Security Related Customer Reports	9	9	15	12	11	6	6	4	2	3	7	13
% of Security Related Customer Contacts	0.74%	0.64%	1.00%	1.07%	.91%	.50%	.52%	.33%	.17%	.24%	.51%	1.22%

Employee Availability Data

Description	NOV 08	DEC 08	JAN 09	FEB 09	MAR 09	APR 09	MAY 09	JUNE 09	JULY 09	AUG 09	SEPT 09	OCT 09
Management & Confidential	234.48	233.83	233.76	234.04	234.93	234.12	234.62	234.61	234.05	234.15	233.49	233.58
AEA	232.26	232.27	232.68	232.30	232.60	232.38	232.98	233.35	233.72	234.16	234.46	234.45
IBEW 1245	225.36	225.21	226.14	225.79	226.62	226.22	226.41	226.78	226.92	226.93	226.56	226.24
Transit Officer & Clerical (ATU)	217.91	215.92	214.15	213.46	212.45	210.39	208.45	207.20	206.63	206.71	205.76	204.43
Bus & Rail Operators (ATU)	205.61	205.14	205.37	205.10	205.80	205.71	206.13	206.67	207.05	207.94	208.62	208.99
ATU 256 (All Groups)	207.12	206.51	206.55	206.24	206.79	206.52	206.72	207.09	207.39	208.21	208.74	208.95
AFSCME	229.38	229.15	229.10	228.01	227.96	227.06	226.94	226.25	225.68	225.28	224.68	224.23
All RT	217.01	216.61	216.88	216.57	217.16	216.83	217.12	217.42	217.66	218.18	218.39	218.47
Change												
Management & Confidential								(1.04)				235 days
AEA								2.92				230 days
IBEW 1245								1.79				225 days
Transit Officer & Clerical (ATU)								(14.67)				210 days
Bus & Rail Operators (ATU)								3.43				209 days
ATU 256 (All Groups)								2.16				225 days
AFSCME								(6.21)				223 days
All RT								1.64				223 days
Annual Goal												

